

# LE-Series

ELECTRIC FIREPLACE

## User Guide

**THE DATA LABEL FOR THIS APPLIANCE, CONTAINING TECHNICAL INFORMATION AND SPECIFICATIONS, CAN BE FOUND ADHERED TO THE TOP OF THE CHASSIS.**

**DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.**

**DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.**

**DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILST IN OPERATION.**

**NEVER OPERATE THE FIRE WITH THE GLASS REMOVED.**

**IT IS NOT RECOMMENDED TO OPERATE THE FIRE WITH THE FASCIA PANELS REMOVED.**

**THIS APPLIANCE MUST BE INSTALLED IN ACCORDANCE WITH THE MANUFACTURER'S WRITTEN INSTRUCTIONS.**

**THIS APPLIANCE IS NOT INTENDED FOR USE BY YOUNG CHILDREN OR INFIRM PERSONS UNLESS THEY HAVE BEEN ADEQUATELY SUPERVISED BY A RESPONSIBLE PERSON TO ENSURE THAT THEY CAN USE THE APPLIANCE SAFELY.**

**YOUNG CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.**

### **Warranty Repair and Annual Servicing:**

Please contact Escea if you require warranty work. Warranty repair work must be carried out by a recognised electrician. It is recommended that a recognised electrician is also used to carry out annual servicing requirements (particularly during the warranty period). For replacement parts, please contact the retailer from whom the appliance was purchased or visit our website.

The heater must be installed according to these instructions and in compliance with all relevant building, electrical, and other statutory regulations (eg. AS/NZS 3000). Any shortcomings in the appliance installation will be the responsibility of the installer, and Escea will not be accountable for any such failings or their consequences.

Manufactured by: Escea Ltd, PO Box 5277 Dunedin NZ, Ph: +64 3 478 8220

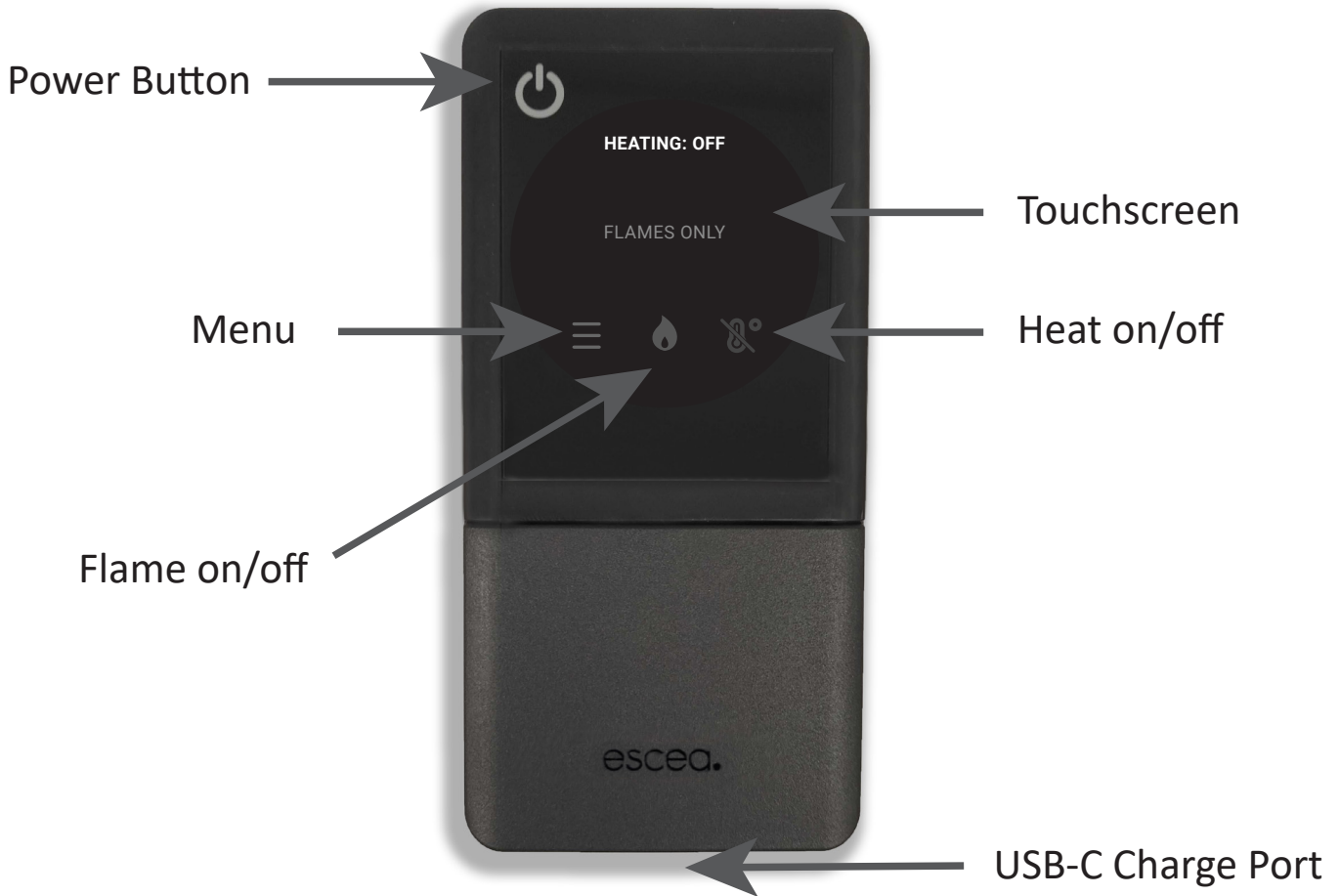
For contact details of your local Escea distributor or dealer please visit [www.escea.com](http://www.escea.com) or email: [info@escea.com](mailto:info@escea.com). From Australia, visit [www.escea.com.au](http://www.escea.com.au) or call: EA : 1-800 460 832; WA : 1-800 730 140

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# A REMOTE CONTROL LAYOUT

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# B BASIC OPERATION

## B1 Activating the Remote (First time use)

The remote arrives in a locked shipping state. To unlock it, please plug it into power via the USB-C port for 1 second.

## B2 Charging the Remote

Charge the remote through the USB-C port in the bottom of the remote using a USB-C cable (not provided) connected to a USB port.

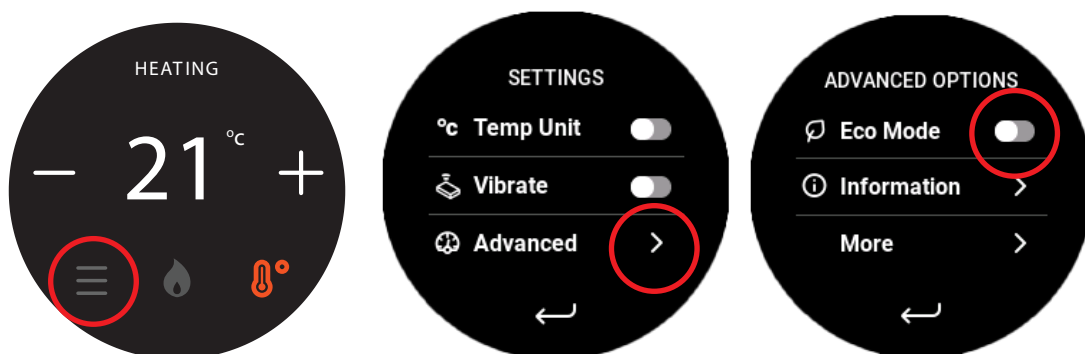


*Note: The remote can't be used while it is charging.*



## B3 Dark Mode

When the fire is in Standby mode, the downlight can be turned on or off using dark mode. When Dark mode is on, then the LED downlight will be turned off. This can be accessed under 'Advanced Options'.



The LED downlight is always on when the product is on.

## B4 Flames Only Mode

The fire initially runs in Flames Only mode, with the screen below showing on the remote.



## B5 Heating Mode

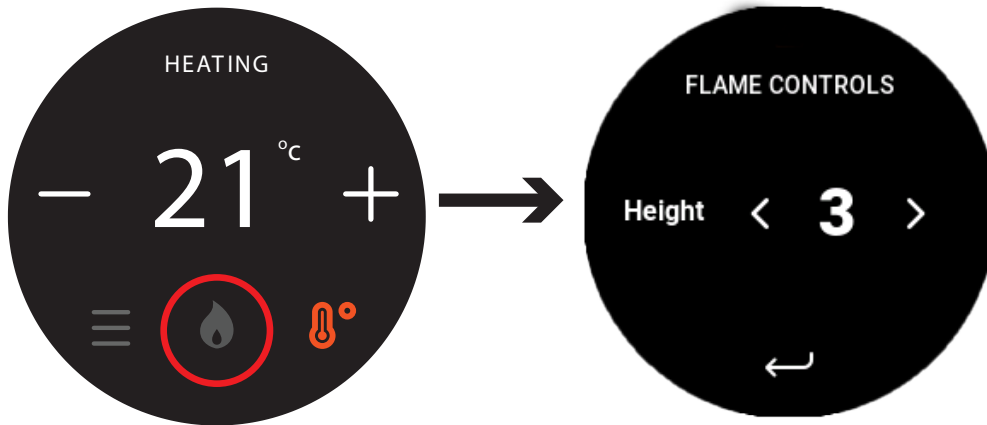
The heat can be turned on by touching the 'heat' option. This will then enable the thermostat control. Turn the temperature up and down by using the '+' and '-' buttons.



**WARNING: TO AVOID OVERHEATING, DO NOT COVER THE APPLIANCE WHEN HEATING MODE IS USED.**

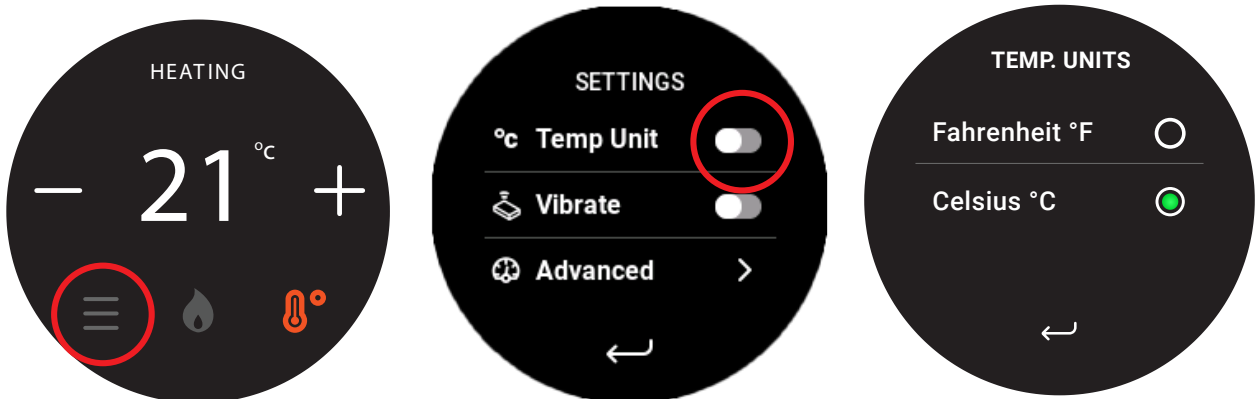
## C FLAME HEIGHT ADJUSTMENT

To adjust the flame height, select flame setting from the main screen, then select flame height.



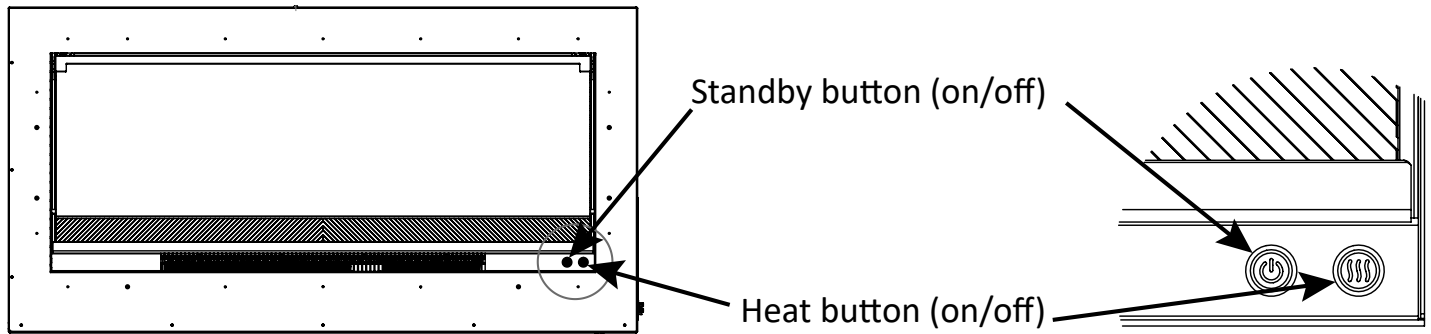
## D CHANGING TEMPERATURE UNITS

To adjust the temperature units, navigate to the menu, select "Temp. Units", then select Fahrenheit or Celsius.



# E STANDBY ON/OFF

The fire is equipped with two buttons - a standby button and a heat button, as shown below:



The standby button can be used to put the fire into a standby mode (flames and heat off).

The heat button will only function if the flames are on and will turn the heating element on or off.



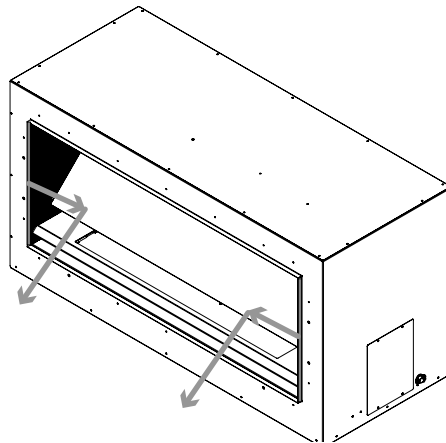
# F FASCIA, LOG, AND GLASS CARE

## F1 Fascia Care

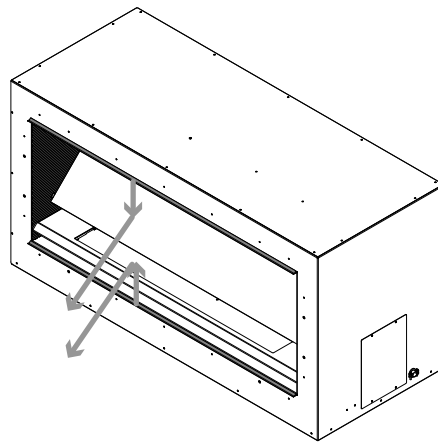
The beveled or extended fascias will fit inside the frameless trims with a friction fit. The fascia can be removed with a strong pull. It can be cleaned by using a soft, dry, microfiber cloth.



To remove the trims, the side trims must be removed before the top and bottom trims. The side trims are removed by grasping the side trim and pulling firmly inwards. To replace, align the tabs and push firmly.



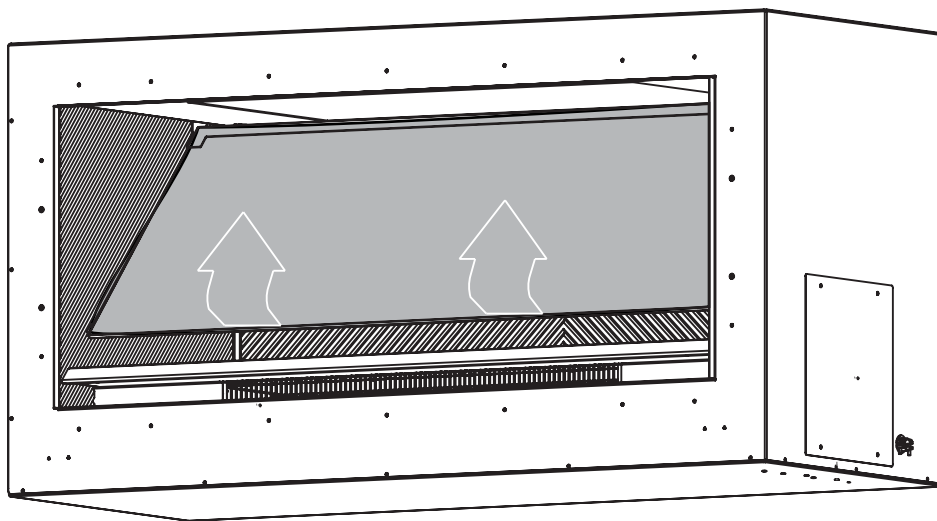
The top and bottom trims are removed by pulling firmly (as shown below). To replace, align the tabs and push firmly.



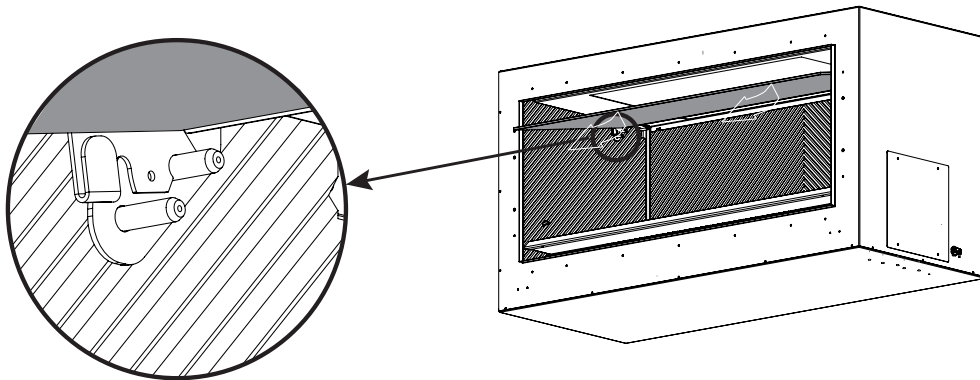
The frameless trims can be cleaned with a soft, dry, microfiber cloth.

## F2 Cleaning or Replacing the Glass

To remove the glass, pivot the glass on the top pin by lifting gently on the bottom of the glass towards the top of the electric fireplace with BOTH hands, as shown below.



Once the glass has lifted clear of the bottom pin (as shown circled below), lift the entire glass piece and remove towards you until it is clear of the fireplace.



Take care not to break the glass. Do not operate the fireplace without the glass. Use only an Escea spare part replacement for the glass.

To clean the glass, use a standard glass cleaner and a soft cloth. Ensure that the cloth is clean to prevent scratching the glass. Always dry the glass completely as water residues are difficult to remove.

Do not use abrasive or hard materials to clean the glass.

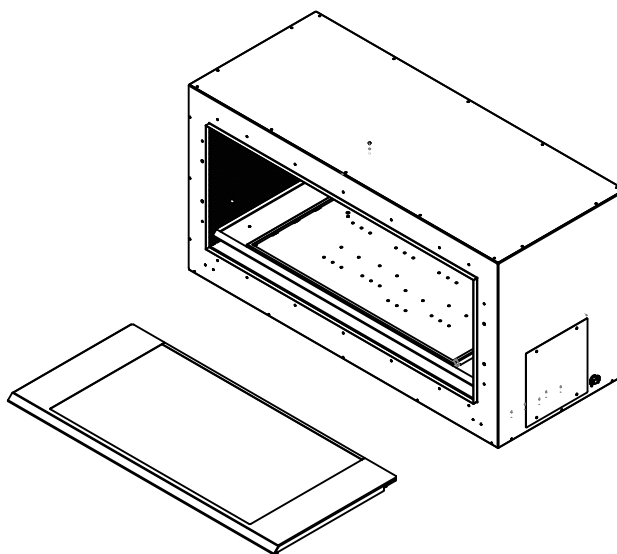
Once clean, replace the glass using the reverse of the steps above.

### F3 Cleaning or Replacing the Logs

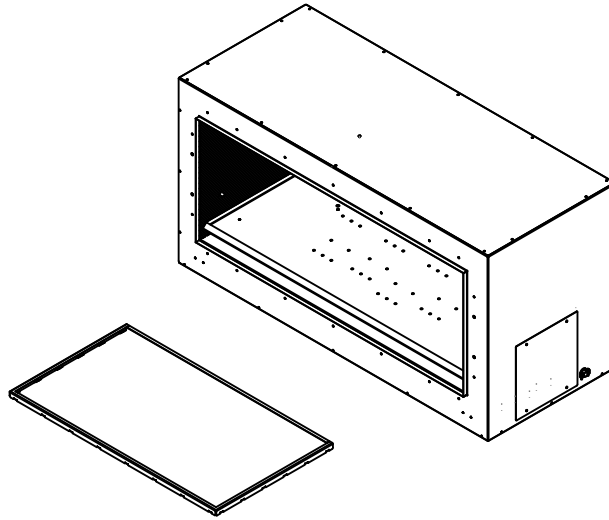
The LE800 and LE1000 both have logs on top of a resin fuelbed. Begin by removing the fascia using the steps shown in F1 on page 9 and the glass using the steps shown in section F2 on page 10.

Remove the logs from the top of the fuelbed. The main fuelbed then lifts up and out (as shown below). To replace it, slide it over the resin fuelbed frame to lock into the tabs in the back of the fire.

Note: This part is wider on the LE1000 than it is on the LE800.



To make it easier to clean the resin fuelbed, pull the main fuelbed forward and lift it out past the fuelbed LEDs and harness, as shown below. When replacing the resin fuelbed, ensure that the harness is not trapped and that it clicks into the tabs on the back.



The logs and the resin can both be cleaned using a soft, dry, microfiber cloth.

The LE1000 has additional embers on the side of the fire that can also be cleaned with a soft, dry, microfiber cloth.

**DO NOT USE ANY ABRASIVE OR CHEMICAL CLEANERS TO CLEAN THE RESIN FUELBED OR EMBERS.**

Once clean, replace the glass, resin fuelbed, logs, and fascia.

# **G** TROUBLESHOOTING AND SERVICING

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**It is recommended to get your fireplace serviced every 12 months.**

## **G1 Communications Fault - E2**

If a communication fault occurs within the LE-series electric fire, an E2 error will show on the remote.

If the remote shows this error, please contact a service technician.

## **G2 Over Temperature Shut-off - E3**

The Escea LE-Series Electric fire has an over temperature shut-off that will activate if the fire malfunctions and exceeds the acceptable operating temperature.

Please allow a couple of minutes for the fire to fully cool down.

In order to reset the fire, turn the heater off using either the auxiliary button or the remote, then turn it back on. If the fire shows an error again, please contact a service technician.